



## Certificado del Sistema de Gestión de la Calidad



ER-1055/2023

AENOR certifica que la organización

## SOLUTONO SERVICIOS EXTERNALIZADOS S.L.

dispone de un sistema de gestión de la calidad conforme con la Norma ISO UNE-EN ISO 9001:2015

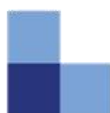
para las actividades La prestación y gestión de los servicios de Contact Center: Información, Tramitación, Reclamaciones y Quejas.

que se realizan en CL HERMAN HESSE 5 PLANTA 1ª. OFICINA 1 29004 MÁLAGA

Primera Emisión: 2023-08-02

Expiración: 2026-08-02

Rafael GARCÍA MEIRO  
CEO



# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**SOLUTONO SERVICIOS EXTERNALIZADOS S.L.**

**CL HERMAN HESSE, 5 PLANTA 1ª. OFICINA 1.  
29004 - MÁLAGA**

has implemented and maintains a/an  
**Quality Management System**

for the following scope:

**Contact Center services provision and management: Information, Transactions  
and Complaints.**

which fulfils the requirements of the following standard

**ISO 9001:2015**

*First issued on: 2023-08-02 Validity date: 2026-08-02*

Registration Number: **ES-1055/2023**



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**  
Confía

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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**LSQA** Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**  
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\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)